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Congress of the United States
House of Representatives

September 5, 2014

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Mr. Patrick Kelly
Director
Minneapolis VA Health Care System
1 Veterans Drive
Minneapolis, MN 55417-2309

Dear Sir,

I am appalled and saddened by the recent allegations regarding the Minneapolis VA Health Care System. As you know, the Minneapolis VA serves many Wisconsin Veterans. On behalf of my constituents, I would like to know the answer to the following questions. I ask for a straight forward, timely response so I can relay your answers to the Veterans in my district, who are rightly worried about the level of care they will receive at the Minneapolis VA.

1. Have you, or any superior, ever asked employees to manipulate data?
2. How many employees have come to you or others with complaints on the level of care being provided?
3. What is the process when these complaints are received? Are they sent to a national data base, or are the complaints handled internally?
4. How many employees have been terminated after coming forward with concerns about Veteran's health care?
5. How many Veterans have had their appointments cancelled with no notification?
6. If the wait time for an appointment is over 14 days, is that appointment moved to a different list for scheduling?
7. Have you required your employees to modify any data when scheduling appointments or follow-ups?
8. When a Veteran is referred to your facility for surgery or treatment from a doctor outside of the VA, what is the wait time for that procedure?

I look forward to your timely response.

Sincerely,

Sean P. Duffy
Member of Congress

CC: VA Secretary Robert McDonald

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